



# THE COMMUNICATOR

Grant County Employee Newsletter

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## Guest Columnist—Verda Nemo, Child Support Agency Administrator

The Grant County Child Support Agency has been in existence since 1976 when created by Wisconsin Statutes. Throughout the years the agency has grown with the increase in caseload and the addition of further responsibilities.

The agency is responsible for:

- · finding missing parents
- · establishing legal fatherhood
- asking the court to order child support
- enforcing child support orders
- contacting the paying parent's employer and setting up income withholding
- collecting child support from a parent living in another state
- reviewing a support order for possible increase or decrease in payment amounts

- providing payment and collection information on child support cases
- providing copies of account histories
- providing interpreters and translations of child support information at no cost
- providing privacy protection if the release of an address, telephone number, employer or other location information would put a parent at risk
- providing direct deposit of child support payments into savings or checking accounts

Soon the State of Wisconsin will be implementing the use of Debit Cards for child support payments instead of paper checks. These financial and case management services are available to any parent who applies for

public aid or to any parent not receiving public aid upon the completion of an application and the payment of a fee.

Custody and placement are issues that may be decided at the same time as child support. However, the agency is not involved in deciding or enforcing custody and placement issues.

To accomplish all of the above responsibilities this agency works very closely with the Corporation Counsel and Assistant Corporation Counsel, the Family Court Commissioner and the Circuit Court Judge's, the Sheriff's Department, the Clerk of Courts Office, the District Attorney's Office and the Department of Social Services.

The State of Wisconsin contracts with the county to provide child support services and in return the agency receives both State and Federal funding to assist with the administrative costs. The agency further receives performance funding based on the percentage rate of paternity establishment, court order establishment, current child support collections, and arrearage collections.

Certificates of Excellence in performance have been received from the Department of Workforce Development and are on display in the agency.

The agency is staffed by Verda Nemo, Administrator, Debra McPhail and Rebecca Bloyer, Investigators, Connie Cray, Kathleen Schramm, Marlene Patterson and Carrie Kerstiens, Child Support Assistants.



Front row: Verda Nemo, Debra McPhail, Kathleen Schramm Back row: Carrie Kerstiens, Connie Cray, Rebecca Bloyer, Marlene Patterson



## Year End Reminders

Submitted by Dawn Mergen, Personnel Specialist

#### 2006's \$10 Office Co-pay Receipts

The Grant County Personnel Office will accept reimbursement requests  $\underline{\text{be-tween 1/1/07 and 1/15/07}}$  for the 2006 office co-pays. Let us know if you need a form (723-2540). Any reimbursement requests after this date will be forfeited. Payment will be made within fifteen days or as soon as reasonably possible.

#### **Beneficiaries**

Retirement and life insurance beneficiary changes may be made by contacting the Personnel Office (723-2540).

#### vaaaaaaaaaaaaaaa Service Anniversaries

(5 year increments)

Marlene Patterson, 5 years on January 2<sup>nd</sup> Rochelle Dilley, 5 years on January 22<sup>nd</sup> Krystal Moore, 5 years on January 31<sup>st</sup> Lois Flynn, 5 years on February 7<sup>th</sup>

Pat Casey, 10 years on January 6<sup>th</sup> April Miller, 10 years on January 23<sup>rd</sup> Lorna Wolf, 10 years on February 3<sup>rd</sup> Barb Grudzina, 10 years on February 4<sup>nd</sup> Tina McDonald, 10 years on February 13<sup>th</sup>

Jeanie Morgan, 15 years on January 27<sup>th</sup> Deanna Biefer, 15 years on March 2<sup>nd</sup>

Janet Graney, 20 years on January 1<sup>st</sup> Deanna Taylor, 20 years on March 23<sup>rd</sup>

Sharon Reed, 25 years on January 27<sup>th</sup> Kathleen Pozorski, 25 years on March 1<sup>st</sup> Anita Kelley, 25 years on March 8<sup>th</sup>

Congratulations on reaching these milestones! Thank you.

Anyone wishing to have a specific subject discussed in a future newsletter may contact

Joyce Roling at 723-2045.

#### **Personnel Website**

The County has a website that you may use to access some of Grant County's employment documents. You may access these documents by clicking on the following links: "Departments" then "Personnel Department" at <a href="https://www.co.grant.wi.gov">www.co.grant.wi.gov</a>

These are the documents you can find at the website:

- Employment Opportunities (that the public can apply for)
- Employment Application
- Employee Handbook
- Employee Union Contracts
- Office Co-Pay Reimbursement Form

You may also continue to contact the County's Personnel Office with any questions you may have. (723-2540)

## 2007 Training Opportunities

<b>Training Dates:</b> 3/21/07; 6/20/07; 9/19/07; 12/19/07	
Time	Title
8:15 a.m. to 9:00 a.m.	Civil Rights Compliance
9:00 a.m. to 9:45 a.m.	Sexual Harassment Workplace Violence
9:45 a.m. to 10:45 a.m.	FMLA Workers Compensation County Benefits in Review

#### Coming Soon....

Spanish Culture Awareness—February, 2007

Please let your supervisor know if you are interested in attending any of these training sessions. The sessions are held in the County Board Room and reserved seating is appreciated by calling 723-2540.

### 2007 Holidays

The following is a listing of Grant County's year 2007 <u>observed</u> paid holidays: (Represented employees' holidays are determined by labor agreement)

New Year's Day	Monday, January 1, 2007	
Friday Afternoon before Easter		
Memorial Day	Monday, May 28, 2007	
Independence Day	Wednesday, July 4, 2007	
Labor Day	Monday, September 3, 2007	
Veteran's Day	Monday, November 12, 2007	
Thanksgiving Day	Thursday, November 22, 2007	
Christmas Eve	Monday, December 24, 2007	
Christmas Day	Tuesday, December 25, 2007	
The New Year's Day holiday for the year 2008 will be Tuesday, January 1, 2008.		

**Today is the day** that can make any dream come true.

**Today is the day** that turns endings into beginnings, ordinary people into superheroes, and everyday lives into wondrous adventures...

**Today is the day** that holds all the possibilities of the universe within it, that can be anything you want it to be.

Take it -- it's yours.

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